

# **Privacy Policy**

Fight Against Cancer is a charity registered in the England and Wales (1145022).

This document explains what to expect when Fight Against Cancer collects and uses your personal information. We encourage you to carefully read this notice. If you need more information or further clarification, please contact us.

Postal address: Unit C3 Matchmakers Wharf, Homerton Road, London, E9 5GP

Phone: 020 8986 2596 Email: admin@fightagainstcancer.org.uk

### **Our promise**

Fight Against Cancer is committed to respecting your privacy and ensuring that the personal information you have entrusted to us is held securely. We process your data in accordance with the 2018 General Data Protection Regulations, which give you more control over the personal information we hold about you.

### How we collect personal information

We collect personal information in the following ways:

### Directly from you when you:

• Register to be a volunteer



- Make a donation
- Contact us with an enquiry
- Sign up to receive our newsletter

## **Third Party Data**

In our day-to-day operations, we use a variety of third party providers. All of these have been chosen with due consideration of how they store and process their data.



## Types of personal information we collect

We collect a variety of different types of personal information, including the following:

- Personal identifiers such as your title, name and year of birth
- Contact details including postal address, post code, email and telephone
  number
- Financial information such as your bank details
- Whether you are a UK tax payer
- Records of your contact with us

### Sensitive personal data

The Data Protection Act recognises some information as 'sensitive personal data'. This includes, but is not limited to, information which reveals your religious beliefs, health issues, race or ethnic origin.

Additionally, we may collect details about illnesses and/or additional needs as provided to us in order to make necessary arrangements for participation at the events through the year.



Fight Against Cancer will always treat sensitive personal data with greater care and process the information in accordance with the Data Protection Act.

### Why do we collect your personal information?

- To manage and coordinate our staff, volunteers and campers
- To process any donations that are given to us and collect Gift Aid on donations if applicable
- To make sure you are the right age to volunteer
- To enable us to contact you if you have applied to be part of any activities
- To keep you informed about Fight Against Cancer's work (see marketing permissions)
- To enable team leaders to coordinate and communicate with their volunteer teams

## **Credit and Debit Card Payment Information**

Fight Against Cancer uses trusted donation providers (Total Giving, Donate Manager and PayPal) for our online donations. These are processed securely and in accordance with the Payment Card Industry Data Security Standard. Our offline donations are processed securely, making sure all personal details are stored in accordance with requirements and only retained for as long as legally required.

### **Marketing permissions**

Keeping in touch to provide you with updates on any events, as well as to let you know how your financial support helps us is an important part of how we operate.



One of our main methods of communication is email, but we will always ask for your permission before emailing and you can unsubscribe at any time.

You can update your preferences using any of the method below:

- Emailing admin@fightagainstcancer.org.uk
- Clicking the 'unsubscribe' link included in each email communication we send
- Calling our friendly team on 020 8986 2596

If you have given us your postal address and indicated that you are happy to receive postal communications from us, we may also keep in touch via this method. Again, you may update your preferences at any time by contacting us.

Last updated: 26/02/2024